

Emergency Contacts and Services in Australian States & Territories



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If in immediate danger or if it is an Emergency

Call 000 (“Triple Zero”)

Police | Fire | Ambulance

Clearly tell the phone operator which Emergency Service is needed.
Listen carefully and follow their instructions.

Telephone interpreters

Translating and Interpreting Service (T.I.S) Call 131 450

T.I.S is available 24 hours a day, 7 days a week, and is accessible from anywhere in Australia for the cost of a local call.

Reporting a Crime

1. **Police Assistance (for non-urgent incidents)** Call 131 444

If needing police assistance, but it is NOT an emergency, a person can contact the organisation 24 hours, 7 days a week.

2. **Crime Stoppers** Call 1800 333 000

This National service allows a person to provide anonymous information about any criminal activity. It operates 24/7.

3. **National Security Hotline** Call 1800 123 400

The National Security Hotline (N.S.H) is a 24 hour per day 365 days per year call centre, which allows members of the public to pass on to authorities any information relating to national security and terrorism.

If you believe a child is in immediate danger or a life-threatening situation call “Triple Zero” (000).

AUSTRALIAN CAPITAL TERRITORY

- www.communityservices.act.gov.au Call 1300 556 729 Email: childprotection@act.gov.au
Child and Youth Protection Services is the statutory child protection agency which services the A.C.T region and is responsible for the care and protection of children and young people at risk of abuse or neglect.

NEW SOUTH WALES

- www.facs.nsw.gov.au Call 132 111
Child Protection Helpline is open 24 hours a day, 7 days a week. There are two ways to report concerns of child abuse: i) eReport through the ChildStory Reporter website or ii) calling the Child Protection Helpline 132 111.
- www.reporter.childstory.nsw.gov.au > if needing to email concerns of child abuse.

VICTORIA

- www.dhhs.vic.gov.au Call 13 12 78
Child Protection Emergency Service is available 5.00pm - 9.00am (Monday – Friday) and is opened 24 hours on weekends and public holidays.
Child Protection contacts - business hours 8.45am - 5.00pm (Monday - Friday)

North Division Intake	1300 664 977
South Division Intake	1300 655 795
East Division Intake	1300 360 391
West Division Intake	1300 664 977 (metropolitan only)
West Division Intake	1800 075 599 (rural and regional only)

QUEENSLAND

- www.csyw.qld.gov.au Call 1800 177 135 (Queensland only) or (07) 3235 9999
Child Safety Services’ Regional Intake Service provides people the ability to contact a Child Safety Officer about concerns that a child in Queensland is experiencing harm or is at risk of experiencing harm or being neglected. The service operates 24 hours a day, 7 days a week.

WESTERN AUSTRALIA

- www.dcp.wa.gov.au Call 1800 273 889 or Email cpduty@cpfs.wa.gov.au

The Department of Communities - Child Protection and Family Support will accept reports from anyone who is concerned that a child is suffering any form of abuse or neglect.

TASMANIA

- www.dhhs.tas.gov.au Call 1800 000 123

The role of Tasmania's Child Safety Service is to protect children and young people who are at risk of abuse or neglect. Any concerns for the safety or welfare of a child, call the Advice and Referral Line on 1800 000 123.

NORTHERN TERRITORY

- www.nt.gov.au/law/crime/report-child-abuse Call 1800 700 250

In the Northern Territory, a person must make a report if they reasonably believe a child has been harmed or exploited, or that a child is likely to be harmed or exploited. Report concerns to the Child Abuse Hotline or Crime Stoppers on 1800 333 000.

SOUTH AUSTRALIA

- www.childprotection.sa.gov.au Call 13 14 78

The Child Abuse Report Line (C.A.R.L) is open 24 hours a day, 7 days a week. If concerned about a child and have a reasonable suspicion that a child is being abused or neglected, phone the Child Abuse Report Line. All serious concerns must be phoned and reported via the Child Abuse Report Line (13 14 78) and NOT be submitted via the online reporting system eCARL.

Crisis Help

1. www.lifeline.org.au Call 13 11 14

Lifeline is a national charity providing all Australians experiencing a personal crisis with access to 24-hour crisis support, 7 days a week.

2. www.kidshelp.com.au Call 1800 551 800

Kids Helpline is a free, private and confidential, telephone and online counselling service specifically for young people aged between 5 and 25 in Australia. It operates 24/7 allowing children and youth the ability to speak to counsellors if they are needing help, advice, or information.

3. www.1800respect.org.au Call 1800 737 732

1800RESPECT is the national sexual assault, domestic and family violence counselling service. It is a confidential service available 24 hours a day, seven days a week. It provides support for: i) people experiencing, or at risk of experiencing, sexual assault, domestic or family violence; ii) their friends and family; and iii) workers and professionals supporting someone experiencing, or at risk of experiencing sexual assault, domestic or family violence.

4. www.salvationarmy.org.au Call 13 72 58 or 1300 363 622 (Telephone Counselling)

Salvation Army provides support and 24/7 phone counselling services to people who may be experiencing hardship or injustice.

5. www.mensline.org.au Call 1300 789 978

MensLine Australia is the national telephone and online support, information and referral service for men with family and relationship concerns. The MensLine Australia professional counsellors are experts in men's mental health, anger management, family violence (using and experiencing), substance abuse, healthy relationships and integrated wellbeing.

6. www.parentline.com.au Call 1300 301 300

Parentline offers confidential phone and WebChat counselling and support for parents and carers of children in Queensland and the Northern Territory. Our phones are open every day from 8am – 10pm, while WebChat is available every day from 8am – 9pm.

7. www.suicidecallbackservice.org.au Call 1300 659 467

Suicide Call Back Service is a National service which provides immediate telephone counselling and support in a crisis. People can contact counsellors via telephone or online. The service operates 24/7.

8. [www.qlife.org.au](http://www qlife.org.au) Call 1800 184 527

QLife provides Australia-wide anonymous, L.G.B.T.I peer support and referral for people wanting to talk about a range of issues including sexuality, identity, gender, bodies, feelings or relationships. QLife phone and webchat are open from 3pm – midnight every day and is delivered by trained L.G.B.T.I community members across Australia.

9. www.sane.org Call 1800 18 7263

SANE Australia is a national mental health charity working to support four million Australians affected by complex mental illness. SANE's work includes mental health awareness, online peer support and information, stigma reduction, specialist helpline support, research and advocacy. SANE Help Centre offers mental health information, guidance and referrals via phone, webchat or email, 10am–10pm weekdays (Australian Eastern standard Time).

11. phenixhealth.com.au Call 1800 556 955

The Aboriginal and Torres Strait Islander Access Line is a free call telephone service that helps Aboriginal and Torres Strait Islander Australians get information about, or access to, Medicare services and programs. The service is supported by staff who are culturally aware of the special conditions that may affect Aboriginal and Torres Strait Islander Australians. Note: Call charges apply from mobile phones.

10. www.fds.org.au Call 1300 368 186

Family Drug Support Australia is a non-religious and non-judgemental organisation. It is primarily made up of volunteers who have experienced first-hand the trauma and chaos of having family members with drug dependency.

12. www.counsellingonline.org.au

Counselling Online is a National drug & alcohol counselling service and is funded by the Australian Government's Department of Health. It provides free phone, online counselling, and peer support services 24/7.

AUSTRALIAN CAPITAL TERRITORY

- 1. www.onelink.org.au Call 1800 176 468 – One Link**
OneLink provides information and connections for support services in the ACT, including services for families and young people, and services for people who are homeless or at risk of homelessness.
- 2. Samaritan House Call (02) 6234 7349 or 0417 669 147 www.vinnies.org.au**
Samaritan House has provided support and accommodation to single men in the Canberra region since 1995, it is the only provider of crisis accommodation for single men in the ACT and experiences a huge demand for its twelve bedrooms.
- 3. Street to Home Call 1800 176 468 - One Link www.vinnies.org.au**
Street to Home supports people who are 'sleeping rough' in Canberra. The service has a strong focus on both physical and mental health. Street to Home has six flats for crisis or housing first options for rough sleepers. To access Street to Home, referrals need to be made through Onelink Monday to Friday from 8am to 6pm on 1800 176 468.
- 4. www.catholiccare.cg.org.au Call 1800 176 468 - One Link**
The M.I.N.O.S.A (Men In Need Of Support Accommodation) provides supported accommodation for men over the age of 18 experiencing homelessness. Residents can stay for a period up to 3 months while the Support Workers assist new residents in their recovery and find secure and sustainable accommodation. To access M.I.N.O.S.A referrals need to be made through Onelink Monday to Friday from 8am to 6pm on 1800 176 468. For more information contact the house manager on (02) 6163 7600.
- 5. www.toora.org.au Call (02) 6122 7000**
Toora Homeless Service is Australian Capital Territory's largest specialist support service for women and children who are homeless or are at risk of homelessness. It accommodates women who are 16 years and older. Toora Homeless Service offer crisis and transitional accommodation, individual case management and practical support for single women and women with accompanying children and other families in a safe environment.
- 6. www.accesscanberra.act.gov.au**
The Access Canberra website provides a directory of services for people who find themselves homeless in the Australian Capital Territory.
- 7. www.askizzy.org.au**
The Ask Izzy website provides a directory of services for people who find themselves homeless in the Australian Capital Territory.

NEW SOUTH WALES

1. www.vinnies.org.au Call 13 18 12

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.

2. www.salvationarmy.org.au Call 13 72 58

The Salvation Army's 'Housing and Homelessness Support' can help you find a place to sleep, eat, and shower, and provide you with ways to access any support services you need.

3. www.homelessnessnsw.org.au Link2Home Hotline Call 1800 152 152

Homelessness NSW is a peak not for profit organisation that works with its members to prevent and reduce homelessness across NSW.

4. www.coastshelter.org Call 02 4325 3540

Coast Shelter is a not-for-profit charity based on the NSW Central Coast which provides accommodation and support programs for people who are homeless, at risk of homelessness or escaping domestic and family violence. In addition to this, Coast Shelter also coordinates the provision of over 1,000 free meals every week through the Coast Community Centre. Coast Shelter has ten separate programs which work together to achieve our mission of ending homelessness on the Central Coast.

5. Domestic Violence Line Call 1800 656 463

Domestic Violence Line is organised by the N.S.W Family and Community Services' (F.A.C.S) and operates 7 days a week, 24 hours a day.

6. www.askizzy.org.au

The Ask Izzy website provides a directory of services for people who find themselves homeless in New South Wales.

7. www.hsnet.nsw.gov.au

HSNet is a free website available to anyone looking for a Community Support service within NSW. The site is mobile-ready and works on any internet-enabled device including tablets and smartphones, 24 hours a day, 7 days a week.

VICTORIA

1. Crisis Accommodation Service Call 1800 825 955

The Crisis Accommodation Service provides a 24-hour state-wide phone service which enables people to speak with a housing and support worker. The 1800 number will direct your call to a service closest to you, or if the call is outside business hours, it will be directed to Salvation Army Crisis Services.

2. www.salvationarmy.org.au Call 13 72 58

The Salvation Army's 'Housing and Homelessness Support' can help you find a place to sleep, eat, and shower, and provide you with ways to access any support services you need.

3. www.vinnies.org.au Call 13 18 12

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.

4. www.wayssltd.org.au Call (03) 9791 6111 - Dandenong or (03) 9703 0044 – Berwick

The Westernport Accommodation & Youth Support Services (W.A.Y.S.S) provides access to emergency housing, referrals to crisis accommodation facilities, and support services. A worker will assess your situation over the phone and advise you of possible accommodation options and where to access further assistance. The main crisis accommodation provided are the Emergency Youth Accommodation (E.Y.A) or the Southern Women's Integrated Support Services (S.W.I.S.S).

5. Missionaries of Charity Call (03) 9417 1704 or (03) 9415 1010

The Missionaries of Charity was founded by Blessed Mother Teresa of Calcutta in 1946. The centre assists people experiencing homelessness in Melbourne, and provide emergency accommodation, meals, referral to counselling services. Call the centre for assistance on Monday to Wednesday or during Saturday to Sunday from 9.00 am-12.00 pm, or 3.30 pm-7.00 pm. Emergency accommodation is provided only for men and includes an evening meal and breakfast Admission after 5 pm.

6. www.safesteps.org.au Call 1800 015 188

'safe steps' is Victoria's Family Violence Response Centre for women, young people and children experiencing family violence. This is achieved via a respond-recover-prevent framework. Safe steps service provides: 24/7 family violence response phone line; risk assessments; emergency accommodation; pet accommodation; safety planning; emotional and material support; advocacy; information and referrals; and a specialist Safe House for women and children who are at high risk of being harmed or have complex needs.

7. www.askizzy.org.au

The Ask Izzy website provides a directory of services for people who find themselves homeless in Victoria.

QUEENSLAND

1. Homelessness Hotline Call 1800 474 753

Homeless Hotline is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness.

2. DVConnect Call 1800 811 811

DVConnect provides more emergency transport and accommodation to those escaping violence. They also provide temporary accommodation for pets whose families have escaped domestic violence, until they set up a permanent home. The service also delivers counselling to those who have experienced domestic violence and/or sexual assault.

3. DV Connect Men's Line Call 1800 600 636

DVConnect Men's Line provides more emergency transport and accommodation to those escaping violence. They also provide temporary accommodation for pets whose families have escaped domestic violence, until they set up a permanent home. The service also delivers counselling to those who have experienced domestic violence and/or sexual assault.

4. www.vinnies.org.au Call 13 18 12

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.

5. www.salvationarmy.org.au Call 13 72 58

The Salvation Army's 'Housing and Homelessness Support' can help you find a place to sleep, eat, and shower, and provide you with ways to access any support services you need.

6. www.anglicarenq.org.au Call (07) 4046 8050

The Cairns Homelessness Services Hub (the Hub) is to meet the housing and supports needs of homeless people by providing easy access to a wide range of services in Cairns. Clients are assisted through direct service delivery and through referral to other services.

7. www.askizzy.org.au

The Ask Izzy website provides a directory of services for people who find themselves homeless in Queensland.

NORTHERN TERRORITY

1. www.vinnies.org.au Call 13 18 12

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.

2. www.salvationarmy.org.au Call 13 72 58

The Salvation Army's 'Housing and Homelessness Support' can help you find a place to sleep, eat, and shower, and provide you with ways to access any support services you need.

3. Bakhita Centre Call (08) 8948 8107

The Bakhita Centre provides medium to long term accommodation for single men in Darwin. We have capacity to accommodate 30 people and we also provide a meal service for residents. The only people that can access this service are single men, aged over 18 years who are experiencing homelessness can access accommodation at the Bakhita Centre.

4. Ozanam House Call (08) 8981 4374

Ozanam House is a drop-in day centre that provides a safe and secure place with a sense of community. This service is for those who are living rough or experiencing homelessness. The centre also provides toilets, showers and laundry.

Monday to Friday from 7.30am until 12.00pm

Breakfast is served from 6.00am until 9.00am

A hot lunch is served from 11.15am until 11.45am

5. www.dawnhouse.org.au Call 08 8945 1388

Dawn House Women's Shelter provides safe and secure crisis accommodation for women with accompanying children escaping domestic violence in their homes or community.

6. www.shelterme.org.au

The ShelterMe website provides a directory of services for people who find themselves homeless in the Northern Territory.

7. www.askizzy.org.au

The Ask Izzy website provides a directory of services for people who find themselves homeless in the Northern Territory.

WESTERN AUSTRALIA

1. www.vinnies.org.au Call 13 18 12

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.

2. Crisis Care Helpline Call 1800 199 008 or (08) 9223 1111

Crisis Care is a telephone information and counselling service for people in crisis needing urgent help. It operates after hours, 7 days a week. Crisis Care provides assistance to: i) homelessness; ii) escaping Domestic Violence; iii) concern about a child's wellbeing; and iv) counselling of serious personal problems.

3. www.entrypointperth.com.au Call 1800 124 684 or (08) 6496 0001

Entrypoint Perth is a service provided by Centrecare Incorporated and is the first point of contact for families and individuals who require access to Specialist Homelessness Services (SHS) and other accommodation and/or support services in the Perth metropolitan area. The service will contact crisis accommodation services, shelters and family and domestic violence refuges and make referrals. Assistance is given Monday to Friday 9:00am – 7:00pm and Saturday: 9:00am to 5:00pm. (They are not open Sunday or Public Holidays).

4. www.centrecare.com.au Call (08) 9325 6644

Housing Support Services (Southwest) provides crisis accommodation and for people who have problems with alcohol and/or drug use and are homeless or at risk of homelessness living in the South Western region of Western Australia.

5. www.stbarts.org.au Call (08) 9323 5100

St Bartholomew's House helps people who are homeless or at risk of homelessness. Services include: Homelessness Accommodation; Aged and Community Care; and Mental Health Support.

6. www.centacarekimberley.org.au Call (08) 9192 2293

The Homeless Outreach Program (based in Broome), assists individuals, couples and families who are sleeping rough, are homeless, or, are at risk of becoming homeless. They also work with other community groups to give people access to services such as, health and wellbeing support, tenancy support, drug and alcohol counselling, family and men's relationship counselling, mental health support, emergency relief, and income support. The homelessness support is available Monday to Friday from 9:00am through to 3:00pm.

7. www.askizzy.org.au

The Ask Izzy website provides a directory of services for people who find themselves homeless in Western Australia.

SOUTH AUSTRALIA

- 1. www.vinnies.org.au Call 13 18 12**

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.
- 2. www.salvationarmy.org.au Call 13 72 58**

The Salvation Army's 'Housing and Homelessness Support' can help you find a place to sleep, eat, and shower, and provide you with ways to access any support services you need.
- 3. www.unitingcommunities.org Call 1800 003 308**

Homelessness Gateway Service is operated by Uniting Communities. The telephone service operates 24 hours, 7 days per week. The service assists families and single people who are homeless or at risk of homelessness; women and children affected by domestic or family violence; and young people.
- 4. www.catherinehouse.org.au Call (08) 8232 2282**

Catherine House provides accommodation and support services for women experiencing homelessness, who are 18 years and older, and unaccompanied by children. Emergency Supported Accommodation Program is a 24/7 days a week program which can accommodate up to 16 clients per night. All meals are provided. External specialist agencies and community service professionals offer on-site services.
- 5. www.baptistcaresa.org.au Call (08) 8118 5200.**

The Inner Southern Youth Homelessness Service (operated by Baptist Care) provides support to those aged 15 - 25 who are experiencing homelessness or are at risk of homelessness. They have 24 hour supported residential accommodation service with a comprehensive range of personal supports. At their other facility WestCare Centre, hot showers, laundry facilities and free health care checks are provided.
- 6. www.junctionaustralia.org.au Call (08) 8392 3000.**

Junction House provides emergency accommodation through their homelessness and domestic violence services, for people aged 15 – 18 years. There are 8 beds; 4 female and 4 male beds. This facility operates 24 hours 7 days per week, with flexible staffing and service provision for clients' individual needs.
- 7. www.askizzy.org.au**

The Ask Izzy website provides a directory of services for people who find themselves homeless in South Australia.

TASMANIA

- 1. www.communities.tas.gov.au Call 1800 800 588**

Housing Connect caters for various community services concerning housing and emergency support needs. Family Violence Response and Referral Line: 1800 633 937.
- 2. www.vinnies.org.au Call 13 18 12**

St Vincent de Paul Society provides Emergency housing & homelessness support for single men and women, women and children, two parent families, men with children and young men and women who have become homeless or at risk of homelessness.
- 3. www.salvationarmy.org.au Call 13 72 58**

The Salvation Army's 'Housing and Homelessness Support' can help you find a place to sleep, eat, and shower, and provide you with ways to access any support services you need.
- 4. www.anglicare-tas.org.au Call 1800 800 588**

Housing Connect After-Hours Service (SHS) provides after-hours access to emergency accommodation such as shelters, hotels or motels for homeless young people, single adults and families who have nowhere to sleep that night.
- 5. www.citymission.org.au Call 1800 058 214 or (03) 6335 3000**

Crisis Accommodation for Men (SHS) provides crisis accommodation for adult men 21 years old and over including fathers with children and couples with children. It is operated by the City Mission Launceston Tasmania. Twenty-four-hour support is provided.
- 6. www.bethlehemhouse.org.au Call (03) 6234 4594**

Bethlehem House (which is operate by St Vincent de Paul Society) provide crisis accommodation and support services to homeless men and to men at risk of homelessness, in the Hobart region. It is the largest provider in Tasmania of crisis and transitional accommodation for homeless men and the only 24 hr staffed service for men. Bethlehem House provide showers, laundry and meals for non-resident homeless men from 7.30 - 9.30am and from 3.30-5.30pm, weekdays. It is fully catered, 24hr support service with on-site case manager, outreach health clinic, and drop-in support services.
- 7. www.askizzy.org.au**

The Ask Izzy website provides a directory of services for people who find themselves homeless in Tasmania.

Emergency Relief Services

The following organisations provides **emergency assistance** in the form of food parcels, food vouchers, cooked meals, and/or fresh fruit and vegetables. They may also provide clothing, prescription filling, bus fares, blankets, shower and/or laundry facilities, and a limited amount of financial help to meet the basic requirements of people in need.

AUSTRALIAN CAPITAL TERRITORY

1. www.stjohnscare.org.au Call (02) 6248 7771
St John's Care
2. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
3. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
4. www.stbenedictscdc.org.au Call (02) 6297 5331
St Benedict's Community Centre
5. www.highst.com.au Call (02) 6297 3472
High Street Christian Centre

NEW SOUTH WALES

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.anglicare.org.au Call (02) 9895 8000
Anglicare Sydney
4. www.samaritans.org.au Call (02) 4960 7100
Samaritans Foundation
5. www.missionaustralia.com.au Call (02) 4448 2000
Mission Australia (Southern Highlands & Shoalhaven region)

VICTORIA

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.anglicarevic.org.au Call (03) 9412 6133
Anglicare Victoria
4. www.equbed.org.au Call (03) 9309 2507
EQubed
5. www.ccam.org.au Call 03 9287 5555
CatholicCare (Greater Melbourne, Geelong, and Gippsland region)

QUEENSLAND

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.wmq.org.au Call 1300 541 622
Wesley Mission Queensland - Brisbane Relief Hub
4. www.anglicarecq.org.au Call (07) 4837 5348
Anglicare Central Queensland (Rockhampton region)
5. www.anglicaresq.org.au Call (07) 3028 4669
Anglicare Southern Queensland (Toowoomba region)

NORTHERN TERRITORY

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.anglicare-nt.org.au Call (08) 8985 0000
Anglicare N.T
4. www.missionaustralia.com.au Call (08) 8935 0900
Mission Australia (Darwin region)
5. www.asyass.org.au Call (08) 8953 4200 or after hours 0417 877 628
Alice Springs Youth Accommodation and Support Services Incorporated (A.S.Y.A.S.S)

WESTERN AUSTRALIA

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.centacarekimberley.org.au Call (08) 9192 2293
Centacare Kimberley
4. www.centacaregeraldton.org.au Call (08) 9921 2749
Centacare Family Services Geraldton
5. www.connectgroups.org.au Call (08) 9941 1251
Carnarvon Family Support Service Inc

SOUTH AUSTRALIA

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.anglicarewillochra.org.au Call (08) 8821 1219 or 0448 380 717
Anglicare Willochra
4. www.accare.org.au Call (08) 8724 9211
Anglican Community Care Inc.
5. www.unitingcommunities.org Call (08) 8331 3529
Eastern Services Emergency Relief

TASMANIA

1. www.salvationarmy.org.au Call 13 72 58
The Salvation Army
2. www.vinnies.org.au Call 13 18 12
St Vincent de Paul Society
3. www.hobartcitymission.org.au Call (03) 6215 4200.
Hobart City Mission
4. www.tas.unitingcare.org.au Call (03) 6263 5217
Uniting Care Tasmania Emergency Relief Bridgewater Gagebrook Community Services
5. www.lbs.org.au Call (03) 6344 4213
Launceston Benevolent Society

Backpacker Hostels

Hostels provide lower-priced accommodation where guests can rent a bed, usually a bunk bed, in a dormitory and share a bathroom, lounge and sometimes a kitchen. Rooms can be mixed or single-sex, and private rooms may also be available.¹ The following is a list of websites that provides details about various Backpacker Hostels throughout Australia (and the world). Room Bookings can be made on certain websites.

www.hostelsaustralia.com.au

www.hostelbookers.com/hostels/australia/

www.yha.com.au

www.backpackersworld.com/australia

www.hostelworld.com/hostels/Australia

www.hihostels.com/destinations/au/hostels

www.thebrokebackpacker.com/backpacking-australia-travel-guide

Foreign Embassies and Consulates in Australia

The Department of Foreign Affairs and Trade has developed a website that lists all the Foreign Embassies and Consulates within Australia. If needing to contact an Embassy or Consulate Official, log on to the following website:

www.protocol.dfat.gov.au/Public/MissionsInAustralia

If in immediate danger or if it is an Emergency

Call 000 (“Triple Zero”)

Police | Fire | Ambulance

Clearly tell the phone operator which Emergency Service is needed.

Listen carefully and follow their instructions.

¹ ‘Hostel’, Wikipedia: The Free Encyclopedia, (25 July 2019), <<https://en.wikipedia.org/wiki/Hostel>>.

Bibliography

'Hostel', *Wikipedia: The Free Encyclopedia*, (25 July 2019), <<https://en.wikipedia.org/wiki/Hostel>>.